



## MERRY CHISTMAS AND HAPPY NEW YEAR!

All our staff at Eh!Tel Networks Inc. would like to extend their very best holiday wishes to all our valued customers and our sincere thanks for choosing us as your internet service provider!

While we will have staff members on call monitoring our network for outages we too will be spending some quality time with our families. Below are our reduced office hours for our support and billing teams during this time.

### Support Team Hours:

Dec 24<sup>th</sup> – 7 am until noon.  
Dec 25<sup>th</sup> – closed  
Dec 26<sup>th</sup> – closed  
Dec 27<sup>th</sup>, 28<sup>th</sup> & 29<sup>th</sup> – normal hours  
Dec 31<sup>st</sup> - 7 am until noon.  
Jan 1<sup>st</sup> – closed

### Billing Team Hours

Dec 24<sup>th</sup> – closed  
Dec 25<sup>th</sup> – closed  
Dec 26<sup>th</sup> – closed  
Dec 27<sup>th</sup>, 28<sup>th</sup> - normal hours  
Dec 31<sup>st</sup> - closed  
Jan 1<sup>st</sup> – closed.

**Our billing team would like to remind you that you can pay your bill by:**

- Visa/MasterCard or Interac Online using the link in your billing email
  - Online through ALL Banks & Credit Unions (including ScotiaBank)
- Visit our website at [www.ehtel.ca](http://www.ehtel.ca) for instructions

**We thank you in advance for your understanding and patience.**